# PRIME





Newfoundland and Labrador's Employer Financial Incentive Program

# Employer Financial Incentive Programs: Newfoundland and Labrador's Experience

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# **PRIME Program Development**





# PRIME needed to:

- Reward efforts as well as results
- 2. Include more employers
- 3. Increase accountability of employers
- 4. Improve clarity and effectiveness







#### **Part 1: Practice Incentive**

- 5% refund based on compliance with five criteria in the areas of:
  - · Occupational health and safety
  - Early and safe return-to-work
- Specific Practice requirements depend on Employer Category (size)
- Employer completes questionnaire on Annual Employer Statement

# **Part 2: Experience Incentive**

- Additional refund (or charge) based on claims experience
- Must meet Part 1 criteria to get an Experience Refund under Part 2







#### **Part 1: Practice Incentive**

Practice Requirement	Employer Category*			
	NCRR	Small	Medium	Large
Policy Statements	1	/	~	<
Injury Reporting System	/	/	1	/
Worker H&S Representative, Designate &/or an OH&S Committee		/	<b>✓</b>	<b>\</b>
Occupational Health and Safety Program			1	/
Return-to-Work Program				/

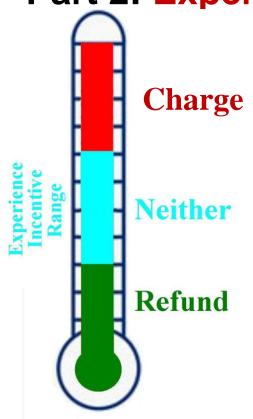
<sup>\*</sup>Construction employers must also be COR<sup>TM</sup> Certified with a valid *Letter of Good Standing* to be considered for PRIME Refunds.







# **Part 2: Experience Incentive**



- Charge equals amount that claims costs are above the range
- Refund equals amount that claims costs are below the range
  - Maximum refund occurs when there are no claims







# Part 2: Experience Incentive Example

- An employer has an experience incentive range of \$40,000 to \$60,000
- If claim costs are \$10,000
  - There is a \$30,000 refund (\$40,000-\$10,000)
    - Employer will only receive this credit if they meet their Practice Incentive Requirements
- If claim costs are \$50,000
  - There is neither a refund nor a charge
- If claims costs are \$80,000
  - There is a \$20,000 charge (\$80,000-\$60,000)









#### Stakeholder Communication

Massive communication campaign targeted at primary stakeholders

#### Stakeholder Reaction

- Employers
- Injured Workers
- Internal Staff



# The PRIME Program Today





#### **Practice - Comparative Year Results**

Chart 1
% Employers who received Practice refunds
(number of employers)

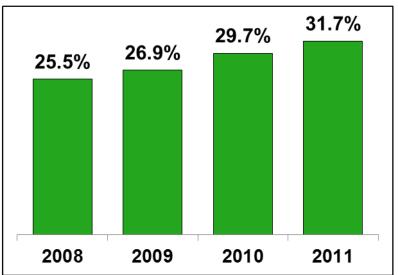
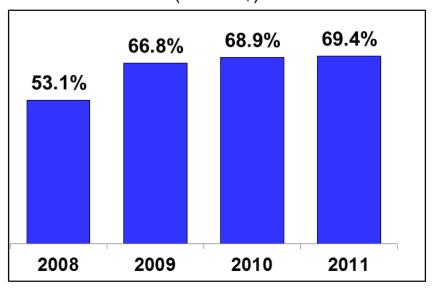


Chart 2
% Available Practice refund dollars applied
(refund \$)





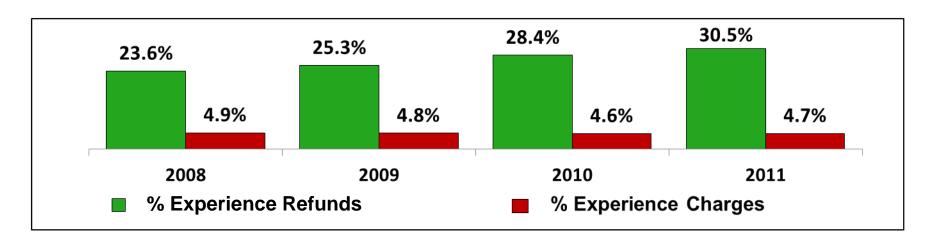
# The PRIME Program Today





#### **Experience - Comparative Year Results**

% of Employers who received Experience refunds and charges, 2008-2011



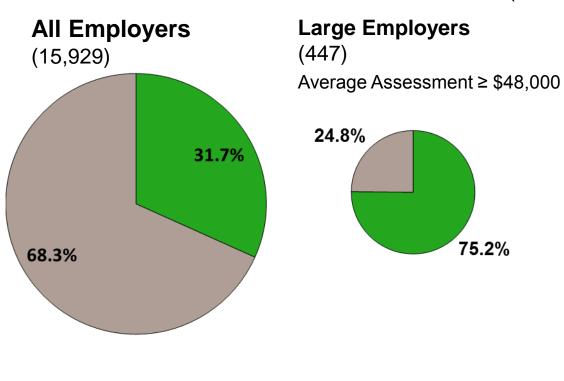


# **Practice Results - by Employer Size**



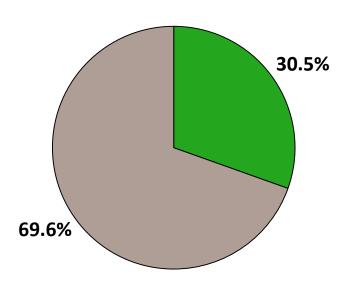


#### **2011 Practice Results** (% of employers)



# **Small & Medium Employers** (15,482)

Average Assessment < \$48,000



% Practice Refunds Applied

■ % Practice Refunds Forfeited

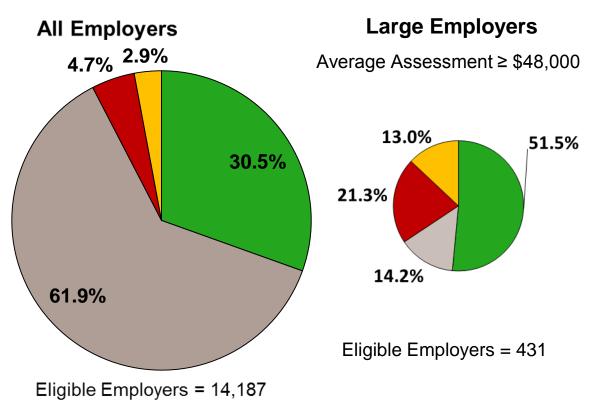


# **Experience Results** - by Employer Size

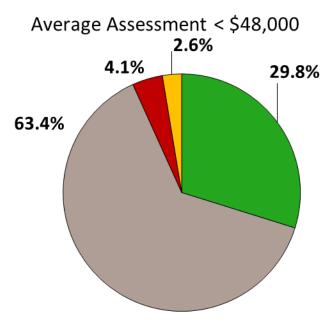




#### **2011 PRIME Experience Results** (% of employers)



#### **Small & Medium Employers**



Eligible Employers = 13,756

- Experience Refunds Applied
- Experience Charges Applied

- Experience Refunds Forfeited
- Within Range (Neither Result)



### Impact on Early and Safe Return-to-Work





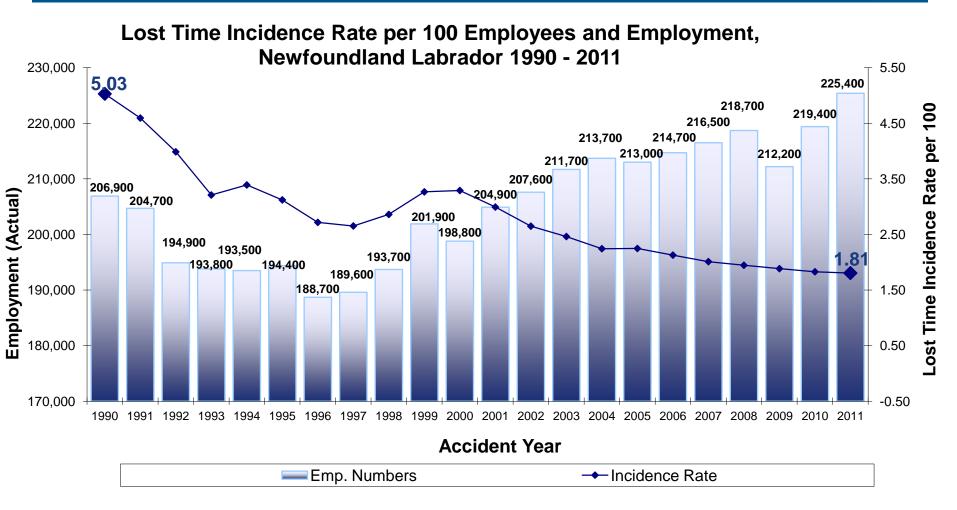
- ✓ Increased general level of awareness of specific Early and Safe Return-to-Work (ESRTW) policies and procedures.
- ✓ Has given employers and employees the opportunity to have a more consistent and fair approach to ESRTW through the development of a program.
- ✓ Increased cooperation between management and employees.
  - Due to requirement to engage in joint and meaningful consultation on the RTW program.
- ✓ Has allowed employees to be more engaged and have a sense of ownership of the ESRTW process.
- ✓ Has increased employers use of ESRTW options for injured workers given the
  potential cost implications associated with PRIME.



# 20-year Lost Time Incidence Rate





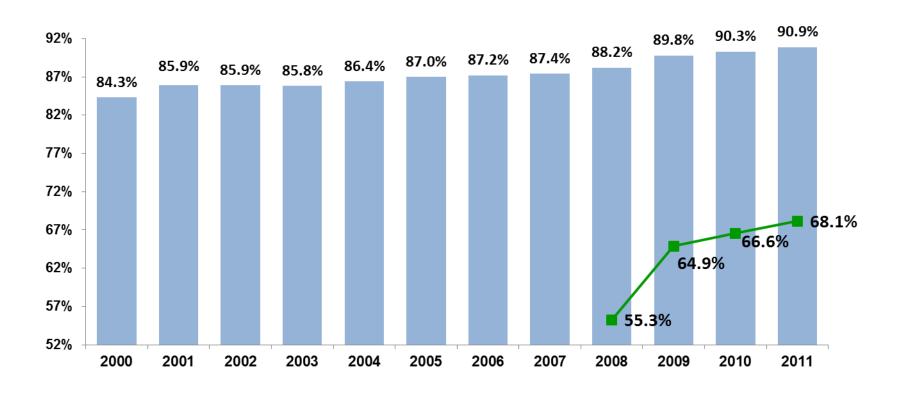




# Percentage of Injury Free Employers 2000 to 2011







**™**% Injury Free Employers **™**%

■── Total PRIME Refund Dollars paid to Employers

Note: Claims include lost-time, health care only, and fatalities.



# PRIME

Q&A

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